



## Kiln Delivery Questionnaire

### Please Note

We cannot confirm your order or the delivery costs until we have received this completed form.

### Address Details (Please complete in block capitals)

Name: \_\_\_\_\_ Delivery Name: \_\_\_\_\_

Invoice Address: \_\_\_\_\_ Delivery Address: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Telephone: \_\_\_\_\_ Telephone: \_\_\_\_\_

Fax: \_\_\_\_\_ Fax: \_\_\_\_\_

e-mail: \_\_\_\_\_ e-mail: \_\_\_\_\_

### Electrical Supply (*If in doubt consult your electrician or alternatively please call us*)

1.1 Electrical Supply Available

a) Single Phase (1+N+E) Amps \_\_\_\_\_

b) 3 Phase (3+N+E) or (3x+E) Amps / Phase \_\_\_\_\_

2.1 Model of kiln:- \_\_\_\_\_

### Vehicle Access / External Site Information

3.1 Access times, and any vehicle restriction at main entrance:- \_\_\_\_\_

3.2 Entrance to be used, please state:- a) Main  \_\_\_\_\_

b) Back  \_\_\_\_\_

c) Service  \_\_\_\_\_

d) Other State:-  \_\_\_\_\_

4.1 Surface and distance from vehicle a) Tarmac  \_\_\_\_\_ Metres \_\_\_\_\_

to building:- b) Concrete  \_\_\_\_\_ Metres \_\_\_\_\_

c) Gravel  \_\_\_\_\_ Metres \_\_\_\_\_

d) Grass  \_\_\_\_\_ Metres \_\_\_\_\_

e) Other (state):- \_\_\_\_\_

4.2 Parking restrictions:- a) Height:- \_\_\_\_\_

b) Width:- \_\_\_\_\_

c) Other State:- \_\_\_\_\_

## Kiln Access / Internal Site Information

- 4.3 Number of steps at entrance :- \_\_\_\_\_
- 4.4 Width of steps at entrance :- \_\_\_\_\_
- 4.5 Depth of steps:- \_\_\_\_\_
- 4.6 Any other obstructions :- \_\_\_\_\_

**Note!** All measurements include permanent obstructions, e.g. radiators, etc.

- 5.1 Name of site:- \_\_\_\_\_ 5.7 Room number:- \_\_\_\_\_  
\_\_\_\_\_ 5.8 Number of steps on route: \_\_\_\_\_
- 5.2 Hours of opening:- \_\_\_\_\_ 5.9 Width of steps:- \_\_\_\_\_
- 5.3 Contact name on site:- \_\_\_\_\_ 6.0 Length of corridor to site:- \_\_\_\_\_
- 5.4 Contact Phone number:- \_\_\_\_\_ 6.1 Width of corridor:- \_\_\_\_\_
- 5.5 Width of narrowest door:- \_\_\_\_\_ 6.2 Number of bends:- \_\_\_\_\_
- 5.6 Floor number:- \_\_\_\_\_ 6.3 Floor surface of corridor:- \_\_\_\_\_
- 6.4 Are you prepared to remove doors:- YES  NO
- 6.5 Are you prepared to remove door frames:- YES  NO
- 6.6 Width when removed:- \_\_\_\_\_
- 6.7 Any other obstructions (Precise Details Please):- \_\_\_\_\_

**Lifts:** for kilns being delivered to other than ground floor.

- 7.1 Is there a lift big enough to take the kiln:- YES  NO
- 7.2 Maximum allowable lift load:- \_\_\_\_\_ Lbs / Kgs (delete as applicable)
- 7.3 Please add any other information on a separate sheet.

**8.1 I have read the above questionnaire and listed all my requirements and site details to the best of my knowledge.**

Signed: \_\_\_\_\_ Print Name: \_\_\_\_\_ Date: \_\_\_\_\_

**If you have any questions / queries please contact our kiln department without delay.**

**Cromartie Hobbycraft Ltd**

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